

PREPARING FOR YOUR 3D VIRTUAL TOUR

Thank you for choosing to work with VirtualPro to create a high-quality virtual tour. The images we create are likely to be the first thing potential buyers see - together we can create a great first impression.

The following are ideas for you to consider and will help you prepare for your shoot. VirtualPro tours are developed with cutting-edge technology to create online tours that are easy to navigate. This means that everything you see in your property in real life can be seen by people online. Unlike photography, an online tour cannot be retouched or changed.

Follow this link for an example of our recent work:

<https://my.matterport.com/show/?m=xH5EmbJNt95&ts=1>

A few pointers on navigating through: the keys are on the bottom left hand side. Click 'View Dollhouse' to see the whole building or 'Explore 3D Space' to see inside. To move around the space you can use the arrows on the bottom left for a guided tour, or click on the circles or use your finger on a tablet or smart phone Enjoy!

ALL ROOMS

- Put away personal items
- Vacuum
- Dust
- Make sure all light bulbs are working
- Remove any signs of pets
- Tidy up desk areas
- Align rugs
- Straighten pictures
- Align window coverings
- Unplug hanging cords & wires

BATHROOMS

- Remove toilet bowl brushes
- Clear counter of personal items
- Remove any dirty towels
- Tidy all shelves
- Close toilet seat

LAUNDRY ROOM

- Put away all laundry
- Tidy the shelves & counter tops

ENTRYWAY

- Put shoes away
- Hang coats or put in closet

KITCHEN

- Remove any clutter from counter
- Put small appliances away
- Make sure large appliances are clean

BEDROOMS

- Straighten bed coverings and pillows
- Remove personal items off all surfaces

DINING ROOM

- Straighten chairs
- Remove items off of standing furniture

LIVING AREA/FAMILY ROOMS

- Straighten cushions, rugs and throws
- Make sure all furniture is aligned for a smooth path

OUTDOOR AREAS

- Tidy Decks
- Remove rubbish bins
- Put cars in the garage



FREQUENTLY ASKED QUESTIONS

WHAT WILL BE PHOTOGRAPHED?

The 3D photo shoot is for interior spaces. The camera is not designed for outdoor use. Depending on sunlight conditions, limited areas such as a covered patio or deck might be able to be included in the tour, but are not guaranteed. However with the right conditions (no rain) exterior positions can be included in the 3D tour. These generally take longer than interior photos and are optional and up to the photographer's discretion. Small closets and garages are generally not photographed. Large walk-in closets are included, based on agent/owner preference. Two separate buildings must be photographed as two separate models, and are priced accordingly. Examples are detached living quarters, workshop, cottage, etc.

HOW LONG WILL IT TAKE?

3D photography generally takes longer than still photography. Plan on approximately 2 hours to complete.

DOES ANYONE NEED TO BE PRESENT?

Due to the nature of the photography, people and pets cannot be in the vicinity of the camera. We work alone (lockbox), or with the agent, business owner or homeowner present. Because the camera rotates 360 degrees with each photo scan, people/animals cannot be in view of the camera during the session. The camera does record the exterior through windows, so if people or pets are outdoors, we cannot guarantee they will not be viewable in some camera angles.

HOW DOES LIGHTING IMPACT THE 3D TOUR?

The 3D pro-camera collects HDR (high dynamic range) data and automatically balances the bright and dim areas of the property. There is no 'photo-shop' or adjustment capability. It operates very well in low light conditions so additional lighting sources are generally not required.

HOW LONG DOES IT TAKE TO GET MY COMPLETED MODEL?

The links to your 3D Showcase will be emailed. Usually turnaround time is within 24-48 hours, however some models can take longer to process and review prior to sending the links.

OTHER CONSIDERATIONS:

We will, at the photographer's discretion, adjust window coverings or turn on or off lights to better capture the scene(s) and move small items that may be distracting in the photo. We will not handle any cleaning, dusting, or moving of furniture. The homeowner shall ensure that there are no hazards to the photographer's safety. It is best if all pets and people have vacated the property to ensure a properly aligned model with no inadvertent glimpses of people or pets.

Photographers will do their best to include all aspects of the property unless the condition has a negative impact on the tour. This shall be left solely up to the photographer's discretion unless specific aspects of the property are requested by the agent or owner.

Please do not hesitate to contact us with any questions you may have. We look forward to working with you to create a powerful marketing tool to showcase your property online and connect with more renters.

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