

This is an example of a home where significant repair is required prior to providing interventions such as curtains. Note, the large amount of mould and the porta-bedrooms indicating possible crowding both which should be addressed.

If this is a rental home, an external referral to the Tenancy Services Compliance and Investigations Team should be considered with the whānau consent, with the following items being a starting point for their investigation:

- Failure to provide a home free from damp
- Failure to provide a heating device
- Likely failure to meet insulation standards (would need further checking)
- Failure to provide working smoke alarms

At the same time, the whānau should be assisted to find more suitable accommodation.

If this is a privately owned home, the issues are more complex and costly. Advice should be sought from an expert e.g. EcoDesign Advisor, Home Performance Advisor, tradespeople and funding for repairs may be available through organisations such as Te Puni Kokiri or Habitat for Humanity.

Interventions and repairs for this home are likely to include:

- Clear house of excess belonging inside and outside
- Remove all traces of mould (as much as possible) - remove all wallpaper, carpets, curtains and potentially wall linings, examine plasterboard to ensure that it is in-tact and not mouldy. Replace all compromised plasterboard
- Remove the existing positive pressure ventilation system from the house - this is likely to be contributing to the dampness by drawing damp air up the brick cavity
- Address all roof leaks and clear guttering of weeds, check pipes link in to drains. Fix any leaking plumbing.
- Healthy Homes Education

Then

- Insulate to standard
- Install extractor fans in kitchen and bathroom
- Install face-fixed curtain rails and new double layer full length curtains
- New carpets (concrete floor)
- Fix gaps
- Replace louvre windows and if funds allow worn out windows
- Provide new bedding (and beds if required)

If the whānau is continuing to live in the home, then short-term interventions could be:

- Seeking alternative accommodation
- Assistance with clearing out the home e.g. skip bin, masks
- Fixing any leaks
- Installing smoke alarms